



## DAVE HALE

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## + PROFILE

*Dave is an experienced and delivery focused Project Manager and Service Delivery Manager with well-established practical experience across System Development Life Cycle roles.*

*Dave's approach to senior stakeholders and managing their expectations enables him to achieve the desired results through excellent written and oral communication skills. His ability to lead, motivate and multi task makes him an outstanding candidate for adding value where successful relationships and positive outcomes are critical.*

## + KEY ENGAGEMENTS (ADEPT)

### Australian Rail Track Corporation

Dave was responsible for managing multiple key IT projects within the Commercial and Customer Service group over a period of 2 years. This involved several areas of delivery including project management, testing and implementation.

### New Royal Adelaide Hospital

Dave was responsible for managing the performance testing and application fail-over testing of the ICT systems within the new RAH. This involved a number of vendors with multiple integrated ICT systems and included the planning, preparation, execution and reporting of these testing phases. This also involved the creation of the test strategy and vendor management throughout the testing phase.

### Australian Rail Track Corporation

Dave was responsible for managing a suite of key projects and resolving a number of long standing issues within the ICT group at ARTC. Dave also backfilled the Manager position of the Technology and Systems department for an extended period whilst building positive relationships within the team and other groups within the organisation.

## + TECHNICAL SKILLS/EXPERTISE

- Project management
- Program management
- Service delivery management
- Agile scrum framework

## + INDUSTRY EXPERIENCE

- Transport
- Financial Services & Banking
- Health
- State Government
- Telecommunications

## + SIGNIFICANT ACHIEVEMENTS

- Project managed the performance and application fail over testing of the new Royal Adelaide Hospital ICT systems
- Managed international development teams for NBN software implementations
- Held the Change Manger role for the Transport for London Surface division
- Release / Configuration manager for significant Pacific National system upgrades and releases

## + QUALIFICATIONS

**Bachelor of Business Information Systems - Honours**  
University of South Australia

**Bachelor Accountancy**  
University of South Australia








**ITIL 3 Foundation**  
APMG International

**Management of Risk Foundation**  
APMG International

**Agile Project Management Practitioner**  
APMG International

**Certified Scrum Master**  
Scrum Alliance

## + CAREER HISTORY

-  **Adept Technology**  
Executive Consultant
-  **Quintiq**  
Project Manager
-  **London Clearing House Clarnet**  
Service Transition Consultant
-  **Department of Treasury and Finance**  
Service Delivery Manager
-  **Barclays**  
Service Transition
-  **Transport for London**  
Service Delivery Manager
-  **Fujitsu Australia**  
Consultant