



Adept Senior Business Analyst Linda Field

Project Success, Delivered.

Location: Adelaide

Role: Consultant- Senior Business Analyst

Availability: 1-2 weeks

To engage Linda Field, contact our General Manager Jade Philippe

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Linda Field

Profile

- **Senior Business Analyst** and ICT Project Manager, Technical Lead, and certified Scrum Master.
- **25 years' experience in Retail, Federal and State Governments**, Logistics, Engineering, Health, Commercial
- Extensive experience in working in mixed project teams throughout the SDLC.
- **15 + years' experience** in defining and documenting business requirements and processes into an IT systems application(s)
- 8 Years experience in developing Business Analysis Teams members and **creating a BA Centre of Excellence.**
- Project Types: Tenders writing and evaluation, Applications, Infrastructure, COTS, SAAS, Professional Services, CRM, SharePoint, and green field.

Relevant Career History

<p>□ Dept for Education Process Improvement/ Business Analyst</p>	<p>□ UXC (Now DXC) Senior Consultant and People Leader</p>
<p>□ Attorney General's Department Lead Business Analyst</p>	<p>□ Minda Senior Project Manager</p>
<p>□ Bailey Abbott Co-Founder and Capability Lead</p>	<p>□ NSW Health Senior Business Analyst</p>
<p>□ ASG Group Principal Consultant – Business Analysis and Business Process Improvement</p>	

Relevant Training and Certifications

- Prosci®, July 2017
- CBAP®, September 2016 – Recertified 2019 and 2022
- BABOK Study Group – RedUnyen – December 2015
- UXC Leadership Fundamentals – November 2015
- Agile Team Challenges – PM Partners PMI 11049 – September 2015
- Sigma Six Foundation – February 2011
- Prince 2 Foundation – Adaptive Frameworks - November 2010
- Effective Requirements for Successful Projects – PM Partners – June 2009

Linda Field

Relevant Experience

DEPARTMENT for EDUCATION

Sept 2023 – present

Business Analyst (Contract)

Business architecture of new team in Curriculum and Learning. Scope, business motivation, business process, system options analysis , budget, resource definitions and recommendations to support new ways of working for curriculum research and tailored curriculum. Business architecture of new team in Curriculum and Learning. Scope, business motivation, business process, system options analysis , budget, resource definitions and recommendations to support new ways of working for curriculum research and tailored curriculum.

Skills: Business Case Preparation · Business Strategy · Business Process Design · business architecture

ATTORNEY GENERAL'S DEPARTMENT

April 2023 – August 2023

Lead Business Analyst (Contract)

Key Achievements:

- BA Planning and scheduling of activities for ONECBS – Bonds project
- Workshop facilitation across finance, operations, management and inter government
- Developed BPMN 2.0 current and future state process maps across bonds management
- Acting role as scrum master and product owner including setting up JIRA, removing roadblocks and educating the team on Agile practices
- Lead and coach 2 junior business analysts
- Development of interface specifications, diagrams and user stories that aligned to process diagrams

BAILEY ABBOTT

August 2020 – July 2022

Co-Founder & Capability Lead

Key Clients Achievements:

- BSGM – Customer Journey Map, Business Capability model and IT Architecture Roadmap
- CavPower – Project Manager – Vendor and Schedule ERP Implementation
- DTF – Knowledge Management Requirements, Market Scan and livePro Implementation.
- DIT – Pre-discovery and Discovery Current and Future State Assessments and roadmap– Compulsory Asset Acquisition
- ARTC – Business Motivation Model, Personas and requirements for Corridor Access and Safety Notices
- HAMBS – design Business Analysis Framework including developed and delivered training on Agile techniques.
- Bridgestone – Current State/Future State, Personas, and user stories for CRM. Developed Agile Playbook
- Flinders Ports – Tender requirements for WHS solution
- OPSE – Workshop Facilitation for over 30 SA State Agencies to align requirement for WH and Safety Solution.

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Project and Engagement Oversight

- DTF – IVR process improvements and Call centre Solution market scan and roadmap.
- Queensland Revenue – Call Centre Solution Market Scan
- Super SA – ICT Processes Review – oversight a team of 6 for QA
- Flinders Ports – CRM Requirements Oversight and Quality Assurance
- Stratco – Quality Control of Business Analysis approach and deliverables for CRM

Internal Projects and Activities

- Direct line management and performance of fifteen team members
- BDM activities – achieving \$2.6M in first financial year of business.
- Coaching, mentoring and quality reviews of fixed priced/key client deliverables
- Developed the first Capability within the organisation – that included: lunch and learns, training needs analysis, Capability Maturity Assessment.

ASG Group/ SMS

December 2016-Aug 2020

Principal Consultant Business Analysis and Business Process Improvement

Key Client Achievements

- SA Water –Lead for Customer Journey Mapping, Call Centre processes and requirements for Dynamics implementation, and requirements for Battery Storage Solution
- City of Salisbury – Business Case development for Asset Management Business Transformation and fit gap assessment between Asset Management software and fleet management needs
- SA Health – Development of tender, processes and requirements for Enterprise Chemotherapy System based on Royal Commission in the under-dosing of patients.
- Project Management of Yalumba Salesforce initiatives and RAA SharePoint Upgrade
- Department of Innovation and Skills – Program reviews of BA artefacts, developed process mapping and epics for Funding stream for major Digital Transformation that included consolidation of six systems.
- MPM – My Plan Manager review of current state processes and recommendations for back-office improvements that enabled significant contractor reduction,
- City of Adelaide – Business Case for Wi-Fi 2.0

Organisation Achievements

- Assisted in obtaining the IIBA 2017 Award for ASG. (presented BBC in Florida)
- Led a team of up to 17 Business Analysts in Adelaide with no attrition in 2.5 years.
- Successfully trained data and testers into fully billable business analyst
- Developed standardised interview process for Business Analysts
- Organised BA Discipline Capability sessions (BAD COP) monthly for team
- Developed content for ASG website on BA capability.
- Provided thought leadership on National BA capability leadership sessions.